

General Terms & Conditions: The Merrill Osmond Cruise

The statement we will send you confirming your reservation is an agreement between Paradise Travel Groups, LLC and the passenger.

By making your reservation, you agree to our Terms & Conditions.

All prices, payments and penalties are quoted per passenger based on double occupancy (two full paying passengers per stateroom).

Fare Inclusive: Your total cruise cost includes ocean transportation, accommodations, service and meals, open activities and entertainment onboard the ship, taxes, port charges and fees. The stateroom prices listed are based on the initial allotment of inventory reserved. Any additional inventory will be reserved at the current market price and will be reflected in our online pricing or by contacting our reservation center.

Not Included in the Price: Passport costs, if necessary; flights or other transportation to the departure city; hotel and/or rental car expenses; items of a personal nature including but not limited to, laundry services, internet service on board ship, optional specialty dining, shore excursions etc.

Proof of Citizenship: A valid passport or a certified copy of your birth certificate and a photo ID is required for all passengers, including children and must remain valid for six months beyond completion of your travel. If the last name on your birth certificate does not match the last name on your government issued photo ID, you are required to show a bridge document (like a marriage license) to validate the fact that the person on the birth certificate is the person with the photo ID. US applications are available at www.travel.state.gov/passport or by calling the National Passport Information Center at (877) 487-2778.

Making Your Reservation: A Full Deposit of \$250 is required to book your stateroom (\$500 for Single passengers). By making your Full Deposit, pricing is guaranteed and you will receive your cabin number(s) and individual booking number(s).

Payment Requirements: Credit Card. Passengers may choose to pay for their cabins in full at the time of booking, in two equal payments or using a monthly payment plan. For the monthly payment plan, a deposit will be taken at the time of booking and the remaining balance paid in equal monthly payments starting thirty (30) days after the initial deposit is made, through July 5, 2026 unless special arrangements are made in advance. Bookings made after July 5, 2026 require payment in full. There is a \$35 charge to the guest every time a charge is disputed.

Cancellations and Refunds: Each passenger acknowledges that the Paradise Travel Cancellation Policy supersedes the policy of the Royal Caribbean International Ticket Contract. Cancellation fees for

cruise reservations will be assessed according to the date of cancellation as noted in the Cancellation Fee Schedule below and will apply to all guests on the reservation. All cancellation requests must be submitted in writing to Paradise Travel at 3000 Green Mountain Drive/ Suite 107-321/ Branson, MO 65616, by an email sent to: gregg@paradisetravelgroups.com, or by calling Paradise Travel at (888) 470-1879. Any cancellations prior to July 5, 2026, will be eligible for a full refund minus a \$95 per guest administrative/ cancellation fee if the cabin you booked was from our group inventory. If the cabin you booked was an FIT cabin, outside our group inventory, you will be charged a \$95 per person administrative/ cancellation fee, plus it will have a non-refundable deposit which you will forfeit. ANY cancellations after July 5, 2026 will be subject to the applicable cancellation policy.

Cancellation Date

After July 5, 2026 After July 20, 2026 After August 3, 2026 After September 2, 2026

Cancellation Penalty

25% of total reservation cost 50% of total reservation cost 75% of total reservation cost 100% of total reservation cost

We highly recommend the purchase of travel protection insurance to cover the possibility of loss due to cancellation. For a no obligation quote call Paradise Travel at (888) 470-1879 or send an email to info@paradisetravelgroups.com. Premiums are based on the age of the guest and the cost of the trip.

Traveler Restrictions: Pregnant women are not allowed to sail if they are entering the 24th week of their pregnancy by the last day of the cruise. Royal Caribbean Cruise Line makes every effort to accommodate passengers with disabilities, but you can ensure a successful trip by planning in advance. Notify Royal Caribbean of your wheelchair usage, special needs, and/or service animal before you voyage.

Exclusion From Sailing: Usually within ten days of sailing, Royal Caribbean does a background check on all guests. Registered sex offenders are not allowed to cruise with Royal Caribbean. Because the background check is performed after final payment, any registered sex offenders who book the cruise, forfeit all monies paid for their booking.

Responsibility: Royal Caribbean Cruise Lines and Paradise Travel Groups LLC expressly disclaim any responsibility for personal injury or property damage arising out of the acts or negligence of any air carrier, hotel, or any other person rendering any of the services offered in addition to the ship's cruise and shall not be responsible for any damage or inconvenience caused by late air, car or motor coach arrivals nor for loss or damage to baggage, automobiles or other property of the passenger occurring off the vessel. After Final Payment, all collected funds are transferred to Royal Caribbean as payment for the cruise. If the cruise should not take place because of a pandemic, Act of God, martial law or other circumstances beyond the control of Paradise Travel Groups LLC, reimbursement of funds or restitution to our quests is the sole responsibility and at the discretion of Royal Caribbean Cruise Line. Royal Caribbean Cruise Line and Paradise Tours and Travel LLC will not be responsible for any damages occasioned from any cause whatsoever other responsibilities arising out of being the wholesaler, nor for any damage or inconvenience caused by late air, car or motor coach arrivals, cruise cancellations or delays in departure or return, nor for loss or damage to baggage, or any article belonging to the passenger occurring other than by reason of negligence on our part. In addition, Paradise Travel Groups LLC accepts no responsibility for any changes that may occur with regards to artists or persons contracted to appear on this cruise.